Exhibit 2

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9	UNITED STATES	DISTRICT COURT	Γ
10	NORTHERN DISTRICT OF CALIFORNIA		
11	SAN FRANCISCO DIVISION		
12			
13	RUIQI YE and YOLIN HAN, individually and on behalf of all other similarly-situated	Case No. 3:14-c	ev-05237-EMC
14	individuals,	CLASS ACTION SETTLEMENT AGREEMENT	
15	Plaintiff,		
16	v.		
17	SEPHORA USA, INC.,		
18	Defendant.		
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SETTLEMENT AGREEMENT

This Settlement Agreement ("Settlement Agreement") is entered into between the following parties: (a) plaintiffs Ruiqi Ye and Yolin Han (collectively, "Plaintiffs"), on behalf of themselves and all Class Members as defined herein; and (b) defendant Sephora USA, Inc. ("Defendant"). The undersigned Parties agree, subject to approval by the Court, that this Litigation (as defined below) and all Released Claims (as defined below) are hereby fully and finally compromised, settled, and released on the terms and conditions set forth in this Agreement.

I. **DEFINITIONS**

- 1.1 "Administrative Expenses" means all costs, disbursements, and expenses reasonably incurred in the implementation of this Settlement Agreement by the Claims Administrator including, but not limited to: the cost of preparing and disseminating notice to all Class Members informing them of the Settlement Agreement and the claims process; the cost of reviewing claims; the cost of distributing Settlement Benefits to Authorized Claimants; and other reasonable fees and expenses of the Claims Administrator. The cost estimate for the Administrative Expenses at the time of the finalization of the Settlement Agreement is approximately \$20,000.
- 1.2 "Authorized Claimant" means a Settlement Class Member who submits a timely and valid Claim Form to the Claims Administrator.
- 1.3 "Claims Administrator" means Dahl Administration LLC ("Dahl"), , as well as other employees of Dahl and outside vendors working under Dahl's supervision, or such other qualified third-party retained by mutual agreement of the Parties to perform the duties of the Claims Administrator set forth in this Agreement.
- 1.4 "Claim Form" means a proof of claim and release in substantially the form of Exhibit B, attached hereto.
- 1.5 "Claim Period" means the period of time beginning from the date that the Class Notice is emailed to Class Members and ending 45 days after said date (or, if the 45th day falls on a weekend or holiday, the next business day thereafter).

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- "Class Counsel" or "Plaintiffs' Counsel" means collectively the law firms of 1.6 Wigdor LLP and Anderson & Poole, P.C.
- 1.7 "Class Members" and the "Class" means all Sephora customers who meet all of the following criteria: (i) had one or more Sephora "Beauty Insider" account(s) with VIB or VIB Rouge status as of November 4, 2014 that was associated with an email address from the domain @qq.com, @126.com, or @163.com; (ii) had their account(s) deactivated as a result of the computer code that Sephora implemented on or about November 6, 2014; and (iii) attempted to but were unable to make a purchase at www.sephora.com using their "Beauty Insider" account(s) at some point in November 2014.
- 1.8 "Class Notice" means the Court-approved form of notice to Class Members, which will include language in substantially the same form as Exhibit A, attached hereto and will notify Class Members of the preliminary approval of the Settlement Agreement, the scheduling of the Final Approval Hearing, and the process to submit a Claim Form, among other things.
- 1.9 "Complaint" means the class action complaint filed in the Litigation on November 26, 2014.
 - 1.10 "Court" means the United States District Court, Northern District of California.
 - 1.11 "Defendant" means Sephora USA, Inc.
- 1.12 "Defendant's Counsel" means, collectively, the law firms of Barack Ferrazzano Kirschbaum & Nagelberg LLP and Orrick, Herrington & Sutcliffe LLP.
- 1.13 "Days" means calendar days, unless otherwise expressly stated herein, except that, when computing any period of time prescribed or allowed by this Settlement Agreement, the day of the act, event, or default from which the designated period of time begins to run shall not be included.
- "Effective Date" means the date on which the Court's Final Approval Order 1.14 becomes final. For purposes of this paragraph, the Court's Final Approval Order "becomes final" upon the last to occur of the following: (a) the date of final affirmance on appeal of the Judgment; (b) the date of final dismissal of any appeal from the Judgment or the final dismissal of any

proceeding to	review the Judgment; or (c) if no appeal is filed, the expiration date of the time for	
the filing or n	oticing of any appeal from the Court's Judgment.	
1.15	"Fees and Expenses" means the attorneys' fees and expenses incurred by Class	
Counsel in the	e prosecution of the Litigation, sought by Class Counsel in their application to the	
Court in accor	rdance with Paragraph 5.1 of this Agreement, and approved by the Court to Class	
Counsel.		
1.16	"Final Approval" means that the Court has entered the Judgment and Order of	
Dismissal.		
1.17	"Final Approval Hearing" means a hearing held before the Court to consider Final	
Approval of t	he Settlement as described in Paragraph 6.3.3 of this Agreement.	
1.18	"Final Approval Order" and "Final Judgment" means the Court order entered after	
the Final App	roval Hearing that approves this Settlement Agreement and dismisses the	
Litigation, substantially in the form attached hereto as Exhibit E.		
1.19	"Litigation" means Lee, et al. v. Sephora USA, Inc., United States District Court,	
Northern District of California, Case No. 3:14-cv-05237 EMC.		
1.20	"Net Settlement Proceeds" means the Settlement Amount less Administrative	
Expenses Fee	es and Expenses and Service Awards, as approved by the Court.	

1	1.27 "Released Claims" shall have the meaning set forth in Section 7.1 of this
2	Agreement.
3	1.28 "Released Parties" means (i) Sephora USA, Inc., (ii) its respective past or present
4	parents, subsidiaries, divisions, affiliates (including LVMH Moet Hennessy Louis Vuitton SE and
5	Fresh, Inc.), associates, predecessors, successors, officers, directors, managing directors,
6	controlling shareholders, partners, principals, members, employers, employees, agents,
7	consultants, advisors, insurers and attorneys; (iii) any Person, firm, trust, corporation, officer,
8	director or other individual or entity in which Sephora USA, Inc. has a controlling interest; (iv)
9	the legal representatives, heirs, successors in interest or assigns of any of the foregoing.
10	1.29 "Request for Exclusion" means the document which a Class Member must
11	complete and timely submit to request exclusion from the Settlement Class, in the form set forth
12	in Exhibit C to this Agreement, pending approval by the Court.
13	1.30 "Service Awards" shall have the meaning set forth in Paragraph 5.6 of this
14	Agreement.
15	1.31 "Settlement Agreement" or "Settlement" means this Settlement Agreement
16	including the exhibits attached hereto.
17	1.32 "Settlement Amount" means Nine Hundred Fifty Thousand Dollars (\$950,000.00)
18	that Sephora has agreed to pay in accordance with the Settlement Agreement. The Settlement
19	Amount will not be increased regardless of the rate of participation of Class Members in
20	connection with Settlement Benefits.
21	1.33 "Settlement Benefits" means the benefits provided to Settlement Class Members
22	as set forth in Paragraph 3.1.3 of this Agreement.
23	1.34 "Settlement Class" and "Settlement Class Members" mean those Class Members
24	who do not properly and timely submit a Request for Exclusion from the Settlement.
25	II. RECITALS
26	<u>Background</u>
27	2.1 Plaintiffs filed this Litigation on November 26, 2014. Sephora filed its Answer on

February 2, 2015. After engaging in targeted discovery and litigating discovery disputes, the

Parties participated in private mediation before the Honorable Edward A. Infante on October 29, 2015. Plaintiffs filed a motion for class certification on July 21, 2016, and Sephora timely opposed on August 11, 2016. Thereafter, on August 24, 2016, the parties participated in a second mediation before the Honorable Jacqueline Corley, United States Magistrate Judge. After substantive discussion about the claims, negotiations, and careful consideration of the merits, risks and costs of the impending litigation, the Parties agreed to settle the Litigation.

- 2.2 In their Complaint, Plaintiffs, individually and on behalf of a proposed class, allege that Sephora discriminated against them on the basis of their race and national origin when Sephora deactivated their loyalty program accounts during the November 2014 20% off customer rewards sale because they were associated with @qq.com, @126.com, or @163.com domains. They further allege that the account deactivations had a discriminatory impact on customers of actual and perceived Chinese/Asian descent. Plaintiffs sought to certify a class of all Sephora customers who they contend were similarly situated.
- 2.3 Defendant has disputed and continues to dispute each of the allegations and claims alleged by Plaintiffs in this Litigation, including, but not limited to, the allegations described above in Paragraph 2.2. Defendant has denied and continues to deny all charges of wrongdoing or liability arising out of any of the conduct, statements, acts, or omissions that have been alleged or that could have been alleged in the Litigation. Defendant also disputes that Plaintiffs, the Class, or any other members of the Class have suffered damages or harm by reason of the conduct, statement, acts, or omission of Defendant. Defendant does not concede or agree that class certification is proper, except for purposes of this Settlement Agreement. Neither this Settlement Agreement, nor any document referred to or contemplated herein, nor any action taken to carry out this Settlement Agreement, may be construed as, or used as, an admission by Defendant of any fault, wrongdoing, or liability whatsoever, or as a concession that certification of a class other than for purposes of this Settlement Agreement is appropriate in this or any other case.

Benefits of Settlement to Class Members and the Parties

- 2.4 Plaintiffs contend the Settlement Agreement is an extraordinary result in light of the risks and uncertainties faced by Plaintiffs. Although Plaintiffs believe that their claims are strong on the merits and capable of being tried on a class-wide basis, Class Counsel realizes that the case presents significant risks, particularly given the contested factual disputes and unresolved legal issues. For its part, Defendant disputes Plaintiffs' allegations, but acknowledges that continued litigation would be protracted and costly. Plaintiffs maintain that this non-reversionary settlement makes timely and meaningful monetary recovery available to an estimated 15,000 class members. The Settlement Agreement was negotiated in good faith and at arms' length, following both a private mediation with the Hon. Edward J. Infante and a settlement conference before Magistrate Judge Jaqueline Corley. Its terms are based on an agreement in principle that the parties reached with Magistrate Judge Corley's assistance.
- 2.5 Defendant, while continuing to deny all allegations of wrongdoing and to dispute any liability with respect to the claims asserted in the Complaint, considers it desirable to resolve the Litigation on the terms stated herein, in order to avoid further risk, expense, inconvenience, and interference with its ongoing business operations.

III. SETTLEMENT AMOUNT AND BENEFITS

The Settlement Amount will be non-reversionary, with no portion to revert to Sephora. The Settlement Amount will be used to satisfy (1) the claims of all Authorized Claimants, (2) Plaintiffs' Attorney's Fees and Expenses subject to Court approval and pursuant to the terms enumerated in Paragraph 5.1, (3) Service Awards to the Class Representatives subject to Court approval and pursuant to the terms enumerated in Paragraph 5.6, and (4) Administrative Expenses.

- 3.1 The Net Settlement Proceeds will be allocated as follows:
 - 3.1.1 Each Class Member who does not submit a timely and valid Request for Exclusion or otherwise request exclusion from the Settlement during the Claim Period shall be a Settlement Class Member.

- 3.1.2 Each Settlement Class Member will be permitted, through the process described in Paragraph 4.4 of this Agreement, to submit a Claim Form selecting either cash or a Sephora Electronic Gift Card (as defined below) (collectively, the "Settlement Benefit").
- 3.1.3 The amount of the Settlement Benefit an Authorized Claimant will receive will be determined on a pro rata basis based on the total amount of the Net Settlement Proceeds to be allocated among all Authorized Claimants and the total number of Authorized Claimants, with each Authorized Claimant who selected a Sephora Electronic Gift Card receiving twice what each Authorized Claimant who selected cash will receive, and subject to a cap of \$125.00 in cash or \$250.00 in a Sephora Electronic Gift Card to each Authorized Claimant.
- 3.1.4 Any amount remaining in the Net Settlement Proceeds after allocation among the Authorized Claimants at the conclusion of the Claim Period will be collected in a *cy pres* fund that will be delivered to the National Asian Pacific American Women's Forum or another 501(c)(3) non-profit to be agreed upon by the Parties.
- 3.2 Subject to the claims process described in this Settlement Agreement, Authorized Claimants will receive either a check or a "Sephora Electronic Gift Card" (as defined below).
- 3.3 Any checks issued to Authorized Claimants shall remain valid and negotiable for one hundred eighty (180) days from the date of their issuance; after this 180 day period, the checks will no longer be valid or negotiable and may be cancelled. If cancelled, the value of those check(s) will be distributed to the same *cy pres* recipient specified in Paragraph 3.1.4 above.
- 3.4 A "Sephora Electronic Gift Card" is an electronic credit that may be used to purchase any item(s) offered on www.sephora.com or a "Sephora Retail Location" (as defined below). The Sephora Electronic Gift Card can be used to pay for applicable sales tax and shipping charges on purchases, in addition to the cost of item(s). The Sephora Electronic Gift Card shall be freely transferable. Each Sephora Electronic Gift Card shall expire one year after

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the date on which it is first e-mailed to the recipient Authorized Claimant, and may not be used to purchase items after the expiration date.

3.5 A "Sephora Retail Location" is any retail store operated and owned by Sephora in the United States. For the avoidance of doubt, a Sephora Retail Location does not include any Sephora Inside JC Penney location.

IV. NOTICE AND CLAIM PROCESS

- 4.1 Concurrently with the filing of the motion for Preliminary Approval of the Settlement, Plaintiffs will move the Court to appoint Dahlas the Claims Administrator, who will administer the Settlement Agreement in accordance with this Settlement Agreement or as required by the Court.
- 4.2 Sephora will provide the Claims Administrator with a list of each Sephora "Beauty Insider" account(s) with VIB or VIB Rouge status as of November 4, 2014 that was associated with an email address from the domain @qq.com, @126.com, or @163.com that was deactivated as a result of the computer code that Sephora implemented on or about November 6, 2014 along with the name and email address(es) associated with each account according to Sephora's records (the "Class Data"), to the extent that Sephora has access to this information. Sephora agrees to reasonably assist the Claims Administrator by providing the names and last known email address(es) for purposes of notifying Class Members, to the extent that Sephora has access to this information. In accordance with Exhibit A, the Parties will request that the Court permit Dahl to issue Class Notice via email address(es). Sephora will provide the Class Data to the Claims Administrator no later than fourteen (14) days (or, if that date falls on a weekend or holiday, the next business day thereafter) after the date the Court enters an order granting preliminary approval of the Settlement. Class Data shall be used by the Claims Administrator solely for the purpose of notifying the Class Members of the Settlement. Class Data shall be provided in a format to be mutually agreed upon by the Claims Administrator and Sephora.
- 4.3 As soon as practicable after receiving the Class Data, but no later than ten (10) business days after its receipt, the Claims Administrator shall email to each Class Member at the email address associated with a qualifying "Beauty Insider" account, a link to the Class Notice

Forms.

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4.4 To receive a Settlement Benefit, each Class Member must, during the Claim Period, electronically submit the Claim Form, which shall include: (a) his or her full name,

and a link to the website created and operated by the Claims Administrator ("Class Website") that

is dedicated to this Settlement Agreement and provides access to fillable and downloadable Class

address(es) associated with his or her Sephora "Beauty Insider" account(s); (c) a statement that he or she attempted to but was unable to make a purchase at www.sephora.com using his or her

current mailing address, current phone number, and current email address; (b) any and all email

"Beauty Insider" account(s) in November 2014; and (d) confirmation under penalty of perjury

that the foregoing information provided is true and correct. To assist the Claims Administrator in

the confirmation process, the Claim Form shall also contain a blank where Class Members are

instructed to describe any errors to their name or other personal identifying information apparent

in the e-mailed Notice. The Claims Administrator shall strictly adhere to the time deadlines set

forth in this Paragraph.

4.5 To be valid, a Claim Form must be submitted within the Claim Period, and the submitting Class Member must not submit a Request for Exclusion or otherwise request exclusion from the Settlement Agreement within the Claim Period.

4.6 Subject to the terms of this Settlement Agreement and other claims procedures that may be implemented, the Claims Administrator will have discretion to accept or reject any Claims Form returned by any Class Member and to determine whether Class Members are Authorized Claimants. The Claims Administrator shall have the right to reject any claims deemed to be fraudulent, insufficient, or incomplete. Should the Claims Administrator reject any claim, the reasons for rejection shall be recorded and provided to the Parties upon request. The Claims Administrator shall notify any Class Member whose claim is rejected in full, explaining the reasons for rejection. If any Party disputes the decision of the Claims Administrator to reject a Claim Form, Plaintiffs' Counsel and Defendant's Counsel shall meet and confer in an effort to resolve the dispute. In the event the Parties cannot resolve the dispute, the Parties shall request the assistance of Magistrate Judge Corley.

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Administrator shall, based upon the Claim Forms received by the Claims Administrator and according to the terms of this Agreement and other claims procedures that may be implemented:

(a) determine whether each Claim Form represents an Authorized Claimant; (b) determine whether any individual has submitted more than one Claim Form, and if so de-duplicate; (c) based on the number of Authorized Claimants, determine the Settlement Benefits to be provided to each Authorized Claimant; and (d) provide to the Parties, if and as requested, the information and methodology used by the Claims Administrator to determine the Settlement Benefits due to each Authorized Claimant.

Within ten (10) business days after the conclusion of the Claim Period, the Claims

transmit the funds necessary to the Claims Administrator to cover the total payments to be sent to Authorized Claimants and provide the Claims Administrator the Electronic Gift Card code for the Sephora Electronic Gift Cards for Authorized Claimants.

No later than ten (10) business days after the Effective Date, Defendant shall

4.9 The Settlement Benefits shall be sent to Authorized Claimants by the Claims Administrator, subject to the terms of this Settlement Agreement, within fourteen (14) days after receipt of the funds specified in Paragraph 4.8 from Sephora.

V. ATTORNEYS' FEES AND EXPENSES, INCENTIVE AWARDS, AND ADMINISTRATIVE EXPENSES

5.1 At or before the time of the Final Approval Hearing, Class Counsel will file a motion for approval of Counsel's Fees and Expenses, to be paid out of the Settlement Amount, supported by appropriate documentation and in amounts not in excess of \$418,560 for Fees and \$90,000 for Expenses. Class Counsel agrees that in no event shall they seek approval of legal Fees or Expenses in excess of these amounts. Defendant agrees not to oppose any motion by Class Counsel for an award of Fees up to and including \$325,000, but reserves the right to oppose any fee request in excess of that amount. Defendant agrees not to oppose the motion by Class Counsel for Expenses up to and including \$90,000, but reserves the right to oppose any expense request in excess of that amount. Any Fees or Expenses sought by Class Counsel but not

approved by the Court shall remain in the Net Settlement Fund and shall be distributed accordingly.

- 5.2 No payment for Fees and Expenses shall be made to Class Counsel until and unless (a) there is Final Approval of the Settlement, (b) the Court has approved Plaintiffs' motion and determined the appropriate amount (not to exceed the amounts set forth herein) of Fees and Expenses to be paid to Plaintiffs' Counsel, and (c) the Effective Date has passed. Sephora shall deliver payment for such Fees and Expenses awarded by the Court (not to exceed the amounts set forth herein) to the Claims Administrator within ten (10) business days after the Effective Date. After delivering the Fees and Expenses as approved by the Court, Sephora shall have no additional liability for Class Counsels' legal fees or costs.
- 5.3 The allowance or disallowance by the Court of any Fees and Expenses are to be considered by the Court separately from its consideration of the fairness, reasonableness and adequacy of the Settlement Agreement, and any order or proceedings relating to the application for Fees and Expenses, or any appeal from any order relating thereto or reversal or modification thereof, shall not operate to terminate or cancel this Settlement Agreement, or affect or delay the issuance or the finality of the Judgment and Order of Dismissal.
- 5.4 The Released Parties shall have no responsibility for, and no liability with respect to, payment of any Class Member's attorneys' fees, costs, or expenses to any other individual, law firm, or other entity. The Released Parties shall also have no responsibility for, and no liability with respect to, the fee allocation among Plaintiffs' Counsel or any disputes regarding such allocation. Plaintiffs' Counsel agrees to indemnify and hold harmless all of the Released Parties in connection with any such claim or dispute.
- 5.5 Except as expressly provided herein, Plaintiffs shall bear their own fees, costs and expenses for this litigation, including but not limited to the activities necessary to consummate this settlement. Defendant shall not assert any claim for expenses, costs, and fees against Plaintiffs relating to or arising out of the Litigation or this Settlement Agreement.

- 5.6 At or before the time of Final Approval, Plaintiffs will make an application to the Court for two Class Representative service awards, to be paid out of the Settlement Amount, in the following amounts: five thousand dollars (\$5,000) to Class Representative Yolin Han and five thousand (\$5,000) to Class Representative Ruiqi Ye (the "Service Awards"). Class Representatives shall not be entitled to any Service Awards in excess of these amounts. Defendant agrees not to oppose the application to the Court for Service Awards up to and including the amounts set forth herein. Any amount of Service Awards sought by Plaintiffs but not approved by the Court shall remain in the Net Settlement Fund and be distributed accordingly.
- 5.7 No payment for Service Awards shall be made to Plaintiffs until and unless (a) there is Final Approval of the Settlement and (b) the Court has approved Plaintiffs' application for Service Awards and determined the appropriate amount (not to exceed the amounts set forth herein) of the Service Awards. Sephora shall deliver payment for the Service Awards awarded by the Court (not to exceed the amounts set forth herein) to the Claims Administrator within ten (10) business days after the Effective Date.
- 5.8 Final resolution by the Court of Plaintiffs' application for Service Awards shall not be a precondition to Final Approval of the Settlement or to the dismissal of the Released Claims in accordance with this Settlement Agreement.
- 5.9 Payment of Administrative Expenses incurred by the Claims Administrator to implement and administer the Settlement Agreement, in an amount not to exceed \$25,000, as approved by the Court, shall be paid out of the Settlement Amount.

VI. PROCEDURE FOR APPROVAL, REQUESTS FOR EXCLUSION, OBJECTIONS, AND TERMINATION

6.1 <u>Preliminary Approval of Settlement</u>. After the execution of this Settlement Agreement, the Plaintiffs will within a reasonable time prepare submit to the Court an Motion for Preliminary Approval of this Settlement with supporting papers and a proposed Preliminary Approval Order, substantially in the form attached hereto as Exhibit D, which: (1) preliminarily approves this Agreement and this Settlement as fair, just, reasonable and adequate; (2)

conditionally certifies a Class for settlement purposes only; (3) appoints Wigdor LLP and Anderson & Poole, P.C. as Class Counsel; (4) appoints Yolin Han and Ruiqi Ye as Class Representatives; (5) approves and directs Class Notice to the Class Members as described in this Agreement; and (6) sets a hearing to consider Final Approval of the Settlement and any objections thereto.

- 6.2 <u>Final Approval and the Judgment and Order of Dismissal</u>. Within a reasonable time following the close of the Claim Period, Plaintiffs will file a motion for Final Approval of the Settlement and for entry of the Judgment and Order of Dismissal holding this Agreement to be final, fair, reasonable, adequate, and binding on all Settlement Class Members who have not excluded themselves as provided below; ordering that the Settlement Benefits be provided as set forth in this Agreement; ordering the releases as set forth in this Agreement to become effective; and entering the Judgment and Order of Dismissal. As set forth below in Paragraph 8.15, in the event of any modification or termination of this Settlement Agreement, the Court retains the ongoing and exclusive jurisdiction of the Litigation.
- 6.3 Opt-Outs and Objections. The Class Notice shall advise Class Members of their rights: (a) to forego the Settlement Benefits and preserve their right to pursue an individual claim; and (b) to object to this Settlement Agreement individually or through counsel.
 - Class Members who wish to be excluded from the Class, forgo the

 Settlement Benefits, and pursue an individual claim will be instructed to
 electronically submit a Request for Exclusion to the Claims Administrator
 within the Claim Period, setting forth their name and a statement that they
 request exclusion from the class and do not wish to participate in the
 settlement. Any Class Member who submits a timely and valid Request
 for Exclusion shall not be a Settlement Class Member, shall not be an
 Authorized Claimant, and shall not have standing to object to or otherwise
 contest the Settlement Agreement.
 - 6.3.2 The proposed Preliminary Approval Order and the Class Notice will provide that any Class Member wishing to exclude herself or himself from

the Settlement Class who fails to properly and timely submit the required documents and information will not be excluded from the Settlement Class.

- 6.3.3 If, within such time as is ordered by the Court and contained in the Class Notice, any Settlement Class Member wishes to object to the Settlement and/or to be heard by the Court, he or she may electronically submit an objection to the Claims Administrator, which in turn will be collected by the Claims Administrator and described in their declaration to the Court in advance of Final Approval. Each such objection shall follow submission of information sufficient to establish (under penalty of perjury) that the individual objecting is a Settlement Class Member and shall provide a detailed statement of any objection asserted, including the grounds therefor and reasons, if any, for requesting the opportunity to appear and be heard at the Final Approval Hearing. A Settlement Class Member may also appear at the Final Approval Hearing, either in person or through his or her own legal representative. Pursuant to Paragraph 5.4 of this Settlement Agreement, no Party will be responsible for any payments to any legal representatives appearing on behalf of Settlement Class Members who choose to object and/or to appear at the Final Approval Hearing.
- 6.4 Within ten (10) business days of the end of the Claim Period, the Claims

 Administrator shall prepare a list of the names of the persons who, pursuant to the Class Notice

 and the procedures described herein, have excluded themselves from the Settlement Class in a

 valid and timely manner, and provide that list simultaneously to Defendant's Counsel and

 Plaintiffs' Counsel.
- 6.5 Notwithstanding anything else contained in this Agreement, if the total number of Class Members who exclude themselves from the Settlement Class, pursuant to Paragraph 6.3.1 above, exceeds 10%, Sephora will have the option in its sole discretion of withdrawing itself from this Agreement and from the Settlement in its entirety, in which event this Settlement shall not become effective and the provisions of Paragraph 6.6 will apply; provided, however, that such

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option must be exercised within 10 (ten) business days after receiving notice from the Claims Administrator as to how many Class Members have submitted a timely and valid Request for Exclusion from the Settlement Class.

Modification or Termination of Settlement Agreement. The terms and provisions

of this Settlement Agreement may be amended, modified, or expanded by written agreement of the Parties and approval of the Court. This Settlement Agreement shall terminate at the discretion of either Plaintiffs or Defendant if: (1) the Court, or any appellate court(s), rejects, modifies, or denies approval of any portion of this proposed Settlement Agreement that the terminating Party in its sole judgment and discretion reasonably determine is material, including, without limitation, the terms of relief, the findings, or conclusions of the Court, the provisions relating to notice, the definition of the Class, and/or the terms of the Release; or (2) the Court, or any appellate court(s), does not enter or completely affirm, or alters, narrows or expands, any portion of the Final Approval Order, or any of the Court's findings of fact or conclusions of law, that the terminating Party in its sole judgment and discretion reasonably determines is material. The terminating Party must exercise the option to withdraw from and terminate this Settlement Agreement by sending a signed writing served on the other Party no later than twenty days after receiving notice of the event prompting the termination. Plaintiffs and Defendant will be returned to their positions status quo ante. For the avoidance of doubt, the Court's denial, in whole or in part, of Class Counsel's Motion for Fees and Costs is not a ground for Plaintiffs to withdraw from and/or terminate this Settlement Agreement. In the event that this Settlement Agreement does not become effective because any of the conditions precedent prior to the Effective Date do not occur, then this Settlement Agreement shall be null and void and of no force and effect and the following provisions shall apply:

- 6.6.1 No Fees and Expenses whatsoever shall be awarded or payable to Plaintiffs' Counsel.
- No Service Awards whatsoever shall be awarded or payable to Plaintiffs. 6.6.2
- 6.6.3 Sephora will remain responsible to pay for Administrative Expenses already incurred by the Claims Administrator, and neither Plaintiffs nor

1			Plaintiffs' Counsel shall be responsible to pay for such Administrative
2			Expenses.
3	6	5.6.4	No term or condition of this Settlement Agreement, or any draft thereof, or
4			discussion, negotiation, documentation, or other aspect of the Parties'
5			settlement discussions shall have any effect, be construed as an admission
6			by any Party, or be admissible or discoverable for any purpose in the
7			Litigation or in any other proceeding.
8	6	5.6.5	Nothing herein will be deemed to prejudice the position of any of the
9			Parties with respect to the Litigation.
10	6	5.6.6	The Litigation shall for all purposes revert to its status as of the close of
11			business (Pacific Time) on June 9, 2016. Within ten (10) business days
12			after a determination that the Effective Date will not occur, the Parties shall
13			advise the Court and seek to place Plaintiffs' motion for class certification
14			and the scheduling conference back on the Court's calendar.
15	6.7 <u>C</u>	Confid	lentiality and Publicity. The Parties, Plaintiffs' Counsel, and Defendant's
16	Counsel agree not to make any public statements, or statements to the press or media, or		
17	statements on websites, about the Litigation or the Settlement Agreement; provided, however,		
18	that nothing in this Paragraph shall preclude:		
19	6	5.7.1	Any Party or that Party's counsel from making statements, representations,
20			and disclosures that are legally required by any applicable statute, court
21			order, rule, regulation, or disclosure requirement;
22	6	5.7.2	Any Party or that Party's counsel from discussing the Litigation and/or
23			Settlement Agreement directly with any Class Members or their
24			representatives in a non-public communication or forum;
25	6	5.7.3	Defendant, its counsel, or its representatives from discussing the Litigation
26			and/or the Settlement Agreement in responding to inquiries from actual or
27			potential customers;

- 6.7.4 Any Party or that Party's counsel from responding to statements that appear in the press or media that are disparaging to the Party or that Party's counsel;
- 6.7.5 Counsel for any of the Parties from setting forth basic information concerning their involvement in the Litigation (which shall not include information about the amount of payments made or benefits provided pursuant to the Settlement Agreement) on their firms' websites;
- 6.7.6 Counsel for any of the Parties from setting forth basic information concerning their involvement in the Litigation (which shall not include information about the amount of payments made or benefits provided pursuant to the Settlement Agreement) in their resumes or in court filings in unrelated actions where the experience of counsel is an issue;
- 6.7.7 Any Party and that Party's counsel from directing a press or media organization to information about the Litigation and the Settlement Agreement on the law firms' websites, per Paragraph 6.7.5 above;
- 6.7.8 Any Party and that Party's counsel from providing a press or media organization, upon request by such organization, with copies of the pleadings or Court orders related to the Settlement Agreement.
- 6.8 In making statements permitted under Paragraph 6.7 above, the Parties and their counsel shall not make any statements (whether written or oral) that disparage, defame, criticize, or demean the Parties or their counsel relating to the Litigation or the Settlement, and shall not state or imply that the Settlement Agreement in any way reflects or implies the existence of fault, liability, loss, or damage.

VII. RELEASES

7.1 Settlement Class Member Released Claims. Upon the Effective Date, each of the Settlement Class Members, on behalf of themselves and each of their respective agents, successors, heirs, and assigns, will be deemed to have, and by operation of the Judgment and Order of Dismissal will have, fully, finally, and forever released, relinquished and discharged the

Released Parties from the following claims, which pursuant to the Settlement Agreement are being released through and including the dates of the Preliminary Approval Order: all claims or causes of action that are pled in or reasonably related to claims and potential claims Litigation, including but not limited to any and all claims related to the November 2014 20% off sale, the Settlement Class Members' "Beauty Insider" accounts, and any and all breach of contract or related or derivative tort claims against any of the Released Parties (the "Settlement Class Released Claims").

7.1.1 With regard to the Settlement Class Released Claims, the Settlement Class Members expressly waive all rights under California Civil Code section 1542, which states:

A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known to him or her must have materially affected his or her settlement with the debtor.

- 7.1.2 A Settlement Class Member may hereafter discover facts in addition to or different from those which she now knows or believes to be true with respect to the subject matter of the Settlement Class Released Claims, but she shall be deemed to have, and by operation of the Judgment and Order of Dismissal shall have, fully, finally, and forever settled and released any and all Settlement Class Released Claims, known or unknown, suspected or unsuspected, contingent or non-contingent, whether or not concealed or hidden, which then exist, or heretofore have existed upon any theory of law or equity now existing or coming into existence in the future, including, but not limited to, conduct which is negligent, intentional, with or without malice, or a breach of any duty, law or rule, without regard to the subsequent discovery or existence of such different or additional facts.
- 7.1.3 All Class Members shall be bound by this release unless they formally request exclusion from this Settlement Agreement by submitting a valid and timely Request for Exclusion or comparable documentation.

- 7.1.4 Consistent with the foregoing, Settlement Class Members may not sue or otherwise make a claim against any of the Released Parties that is in any way related to, arises out of, or is connected with any of the Settlement Class Released Claims.
- 7.2 <u>Class Representative Released Claims</u>. Upon the Effective Date, Class Representatives, on behalf of themselves and each of their respective heirs, representatives, successors, assigns, and attorneys, shall be deemed to have, and by operation of the Judgment shall have, fully, finally, and forever released, relinquished, and discharged the Released Parties from all claims or causes of action of any type whatsoever, whether known or unknown, and whether or not arising out of or related to the Litigation (the "Class Representative Released Claims").
 - 7.2.1 With regard to the Class Representative Released Claims, the Class Representatives expressly waive all rights under California Civil Code section 1542, which states:

A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known to him or her must have materially affected his or her settlement with the debtor.

7.2.2 A Class Representative may hereafter discover facts in addition to or different from those which she now knows or believes to be true with respect to the subject matter of the Class Representative Released Claims, but she shall be deemed to have, and by operation of the Judgment and Order of Dismissal shall have, fully, finally, and forever settled and released any and all Class Representative Released Claims, known or unknown, suspected or unsuspected, contingent or non-contingent, whether or not concealed or hidden, which then exist, or heretofore have existed upon any theory of law or equity now existing or coming into existence in the future, including, but not limited to, conduct which is negligent, intentional, with or without malice, or a breach of any duty, law or rule,

without regard to the subsequent discovery or existence of such different or additional facts.

- 7.2.3 Consistent with the foregoing, the Class Representatives agree not to sue or otherwise make a claim against any of the Released Parties that is in any way related to, arises out of, or is connected with the Class Representative Released Claims set forth in this section.
- 7.3 Notwithstanding the foregoing, neither the Settlement Class Released Claims nor the Class Representative Released Claims do not include any claim or right that may arise after their execution of this Agreement; any claim or right regarding compliance with this Settlement Agreement; or any claim or right that is not waivable as a matter of law.

VIII. ADDITIONAL PROVISIONS

- 8.1 <u>Cooperation</u>. The Parties and their counsel shall cooperate to effectuate the Settlement on the stated terms and conditions, to obtain preliminary approval of the Settlement Agreement, and to obtain Final Approval. In the event that the Court asks the Parties to modify any aspect of the Settlement Agreement, the Parties shall meet and confer in good faith to attempt to resolve any issues identified by the Court and to discuss how to allocate any increase in the cost or burden of the Settlement Agreement Any such modification of the Settlement Agreement shall be by mutual written consent of the Parties, and no Party shall be obligated to accept modifications without its consent except pursuant to Court order.
- 8.2 The Parties represent and agree that the terms of the Settlement Agreement were negotiated at arm's length and in good faith by the Parties, and reflect a settlement that was reached voluntarily based upon adequate information and sufficient discovery and after consultation with experienced legal counsel.
- 8.3 The Parties agree to the conditional certification of the Class described herein for purposes of this Settlement Agreement only. Should, for whatever reason, the Effective Date not occur, the Parties' stipulation to certification of the Class as part of the Settlement Agreement shall become null and void *ab initio* and shall have no bearing on, and shall not be admissible in connection with, the issue of whether or not certification may be proper or appropriate in the

Litigation. Defendant expressly reserves its right to, and declares that it intends to, oppose class certification vigorously should this Settlement not become final.

- 8.4 <u>Motion Papers for Preliminary and Final Approval</u>. Plaintiffs shall draft the motion for preliminary approval and for final approval of the Settlement as described above, and shall submit the drafts to Defendant's Counsel at least five (5) business days before filing for review and comment.
- 8.5 <u>Class Action Fairness Act Notice</u>. Within ten (10) business days following the filing of the Motion for Preliminary Approval, Defendant, through the Claims Administrator, shall serve notice of the proposed Settlement upon the required governmental officials pursuant to the Class Action Fairness Action of 2005, 28 U.S.C. § 1715 (with a copy to Plaintiffs' Counsel).
- 8.6 <u>Resolution of Disputes.</u> The Parties agree that they will return to Magistrate Judge Corley to seek resolution of any dispute, claim or controversy arising out of or relating to this Settlement Agreement or the breach, termination, enforcement, interpretation or validity thereof.
- 8.7 <u>Change of Time Periods</u>. The time periods and/or dates described in this

 Settlement Agreement with respect to filings, hearings, and notices are subject to approval and modification by the Court or by mutual written agreement of the Parties, without notice to Class Members. The Class Notice will advise Class Members that they may check the Court's calendar, which is available at http://www.cand.uscourts.gov/emc, to confirm whether the date for the Final Approval Hearing has been changed.
- 8.8 <u>Time for Compliance</u>. If the date for performance of any act required by or under this Settlement Agreement falls on a Saturday, Sunday or court holiday, that act may be performed on the next business day with the same effect as if it had been performed on the day or within the period of time specified by or under this Settlement Agreement.
- 8.9 <u>Governing Law</u>. This Agreement is intended to and shall be governed by the laws of the State of California, without regard to conflicts of law principles.
- 8.10 Entire Agreement. The terms and conditions set forth in this Settlement

 Agreement constitute the complete and exclusive statement of the agreement between the Parties

 hereto relating to the subject matter of this Settlement Agreement, superseding all previous

1	negotiations and understandings, including the Memorandum of Understanding executed by		
2	Plaintiffs' Counsel and Defendant's Counsel on August 24, 2016, and may not be contradicted by		
3	evidence of any prior or contemporaneous agreement. The Parties further intend that this		
4	Settlement Agreement constitutes the complete and exclusive statement of the terms of the		
5	Settlement as between the Parties hereto, and that no extrinsic evidence whatsoever may be		
6	introduced in any arbitration or judicial proceeding involving this Agreement. Any modification		
7	of this Settlement Agreement must be in writing signed by Plaintiffs' Counsel, Defendant's		
8	Counsel, and Defendant.		
9	8.11 <u>Advice of Counsel</u> . The determination of the terms of, and the drafting of, this		
10	Settlement Agreement have been by mutual agreement after negotiation, with consideration by		
11	and participation of all Parties hereto and their counsel.		
12	8.12 <u>Binding Agreement</u> . This Settlement Agreement shall be binding upon and inure		
13	to the benefit of the respective heirs, successors, and assigns of the Parties hereto.		
14	8.13 No Waiver. The waiver by any Party of any provision or breach of this Settlement		
15	Agreement shall not be deemed a waiver of any other provision or breach of this Settlement		
16	Agreement.		
17	8.14 <u>Extensions of Time</u> . The Parties reserve the right, by mutual written agreement, to		
18	grant any reasonable extension of time that might be needed to carry out any of the provisions of		
19	this Settlement Agreement.		
20	8.15 <u>Enforcement of this Settlement Agreement</u> . The Court shall retain jurisdiction to		
21	enforce, interpret, and implement this Settlement Agreement until such time as the Court		
22	determines that the Settlement Agreement is fully consummated according to the terms and		
23	conditions.		
24	8.16 <u>Notices.</u> All notices to the Parties or counsel required by this Settlement		
25	Agreement shall be made in writing and communicated by mail and fax or email to the following		
26	addresses:		
27	If to Plaintiffs or Plaintiffs' Counsel:		
28	Jeanne M. Christensen, Esq.		

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1	Elizabeth J. Chen, Esq. WIGDOR LLP
2	85 Fifth Avenue New York, NY 10003
3	Tel.: (212) 257-6800 Fax: (212) 257-6845
4	Email: jchristensen@wigdorlaw.com Email: echen@wigdorlaw.com
5	-and-
6	Jamie C. Couche
7	ANDERSON & POOLE, P.C. 601 California Street
8	Suite 1300 San Francisco, California 94108-2818
9 10	Tel.: 415-956-6413 Fax: 415-956-6416 Email: jcouche@adplaw.com
11	If to Defendant or Defendant's Counsel:
12	Robert Shapiro, Esq.
13	Shermin Kruse, Esq. BARACK FERRAZZANO KIRSCHBAUM & NAGELBERG LLP
14	200 W. Madison St Suite 3900
15	Chicago, IL 60606 Tel: (312) 984-3100
16	Fax: (312) 984-3150 Email: rob.shapiro@bfkn.com Email: shermin.kruse@bfkn.com
17	-and-
18	Andrew R. Livingston, Esq.
19	Kathryn G. Mantoan, Esq. ORRICK, HERRINGTON & SUTCLIFFE LLP
20	405 Howard Street San Francisco, CA 94105
21	Tel: (415) 773-5700 Fax: (415) 773-5759
22	Email: alivingston@orrick.com Email: kmantoan@orrick.com
23	8.17 The Plaintiffs and Plaintiffs' counsel represent and warrant that Plaintiffs have no
2425	assigned, encumbered, or in any manner transferred in whole or in part the Settlement Class
26	Released Claims or the Class Representative Released Claims.
27	
28	

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1	8.18 <u>Execution in Counterparts</u> . The Parties may execute this Settlement Agreement in
2	counterparts and/or by fax or e-mailed PDF, and execution of counterparts shall have the same
3	force and effect as if all Parties had signed the same instrument.
4	IN WITNESS HEREOF the undersigned, being duly authorized, have caused this
5	Settlement Agreement to be executed on the dates shown below.
6	[signature pages to follow]
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1	AGREED TO AND ACCEP	TED:	
2 3 4	Dated: Dec 6th	_, 2016	Yolin Han Plaintiff
567	Dated:	_, 2016	Ruiqi Ye Plaintiff
8 9	Dated:	_, 2016	SEPHORA USA, INC. By: Eric Baysinger, Esq. Vice President and General Counsel
11	APPROVED AS TO FORM	I AND AGREI	ED AS TO PARAGRAPH 6.7:
13 14	Dated:	_, 2016	Jeanne Christensen, Esq. WIGDOR LLP Counsel for Plaintiffs
16 17 18	Dated:	_, 2016	Jamie Couche, Esq. ANDERSON & POOLE, P.C. Counsel for Plaintiffs
19 20 21	Dated:	, 2016	Robert E. Shapiro, Esq. BARACK FERRAZZANO KIRSCHBAUM & NAGELBERG LLP Counsel for Defendant
23	Dated:	, 2016	Andrew R. Livingston, Esq. ORRICK, HERRINGTON & SUTCLIFFE LLP Counsel for Defendant
6 7 8			
			CLASS ACTION SETTLEMENT AGREI

1	AGREED TO AND ACCEPTED:	
2		
3 4	Dated:, 2016	Yolin Han Plaintiff
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5	Dated:	Ruigi Ye Ruigi Ye
7	•	Plaintiff
8	Dated:, 2016	
9	\$24.5°	SEPHORA USA, INC. By: Eric Baysinger, Esq. Vice President and General Counsel
10	,	
11	APPROVED AS TO FORM AND AGRE	EED AS TO PARAGRAPH 6.7:
12		·
13	Dated:, 2016	Joanna Christongon, Esa
14		Jeanne Christensen, Esq. WIGDOR LLP Counsel for Plaintiffs
15		Counsel for Flaments
16	Dated:, 2016	James Caucha For
17		Jamie Couche, Esq. ANDERSON & POOLE, P.C. Counsel for Plaintiffs
18		Counsel for Flaments
19	2016	
20	Dated:, 2016	Robert E. Shapiro, Esq.
21		BARACK FERRAZZANO KIRSCHBAUM & NAGELBERG LLP
22	•	Counsel for Defendant
23	Dated:, 2016	
24		Andrew R. Livingston, Esq. ORRICK, HERRINGTON & SUTCLIFFE LLP Counsel for Defendant
25	e g	Counsel for Defendant
26		·
27		
28		
		•

1	AGREED TO AND ACCEPTED:	
2		
3	Dated:, 2016	
4		Yolin Han Plaintiff
5	Dated:, 2016	
6	, 2010	Ruiqi Ye Plaintiff
7 8 9	Dated: December 7, 2016	SEPHORAUSA, INC. By: Eric Baysinger, Esq. Vice President and General Counsel
10		vice Fresident and General Counsel
11	APPROVED AS TO FORM AND AC	GREED AS TO PARAGRAPH 6.7:
12		
13	Dated:, 2016	
14		Jeanne Christensen, Esq. WIGDOR LLP
15		Counsel for Plaintiffs
16	Dated:, 2016	
17		Jamie Couche, Esq. ANDERSON & POOLE, P.C.
18		Counse for Plaintiffs
19	Dated 12/1 2016	Mys/ Momi
20	Dated: $/2/$, 2016	Robert E. Shapiro, Esq.) BARACK FERRAZZANO KIRSCHBAUM &
21		NAGELBERG LLP
22		Counsel for Defendant
23	Dated: 12/7, 2016	
24	v	Andrew R. Livingston, Rsq. ORRICK, HERRINGTON & SUTCLIFFE LLP
25	·	Counsel for Defendant
26		
27		
28		

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1	AGREED TO AND ACCEPTED:	a
2		
3	Dated:, 2016	Yolin Han
4		Plaintiff
5	2016	
6	Dated:, 2016	Ruiqi Ye
7		Plaintiff
8	Dated:, 2016	GERMORA LIGA INC
9		SEPHORA USA, INC. By: Eric Baysinger, Esq.
10		Vice President and General Counsel
11	APPROVED AS TO FORM AND A	AGREED AS TO PARAGRAPH 6.7:
12		
13	Dated: 12 8 , 2016	Jeans Clist
14		Jeanne Christensen, Esq. WIGDOR LLP
15		Counsel for Plaintiffs
16	Dated:, 2016	
17		Jamie Couche, Esq. ANDERSON & POOLE, P.C.
18		Counsel for Plaintiffs
19		
20	Dated:, 2016	Robert E. Shapiro, Esq.
21		BARACK FERRÁZZÁNO KIRSCHBAUM & NAGELBERG LLP
22		Counsel for Defendant
23	Dated:, 2016	
24	, 2010	Andrew R. Livingston, Esq. ORRICK, HERRINGTON & SUTCLIFFE LLP
25		Counsel for Defendant
26		
27		
28		

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1	AGREED TO AND ACCEPTED:	
2		
3	Dated:, 2016	
4		Yolin Han Plaintiff
5		
6	Dated:, 2016	Ruiqi Ye
7		Plaintiff
8	Dated:, 2016	SEPHORA USA, INC.
9		By: Eric Baysinger, Esq. Vice President and General Counsel
10		vice i resident and General Counsel
11	APPROVED AS TO FORM AND AGREE	ED AS TO PARAGRAPH 6.7:
12		
13	Dated:, 2016	Jeanne Christensen, Esq.
14		Jeanne Christensen, Esq. WIGDOR LLP Counsel for Plaintiffs
15		
16	Dated: December 8, 2016	Jamie Couche, Esq.
17		ANDERSON & POOLE, P.C. Counsel for Plaintiffs
18		
19	Dated:, 2016	
20		Robert E. Shapiro, Esq. BARACK FERRAZZANO KIRSCHBAUM &
21		NAGELBERG LLP Counsel for Defendant
22	Detail: 2016	
23	Dated:, 2016	Andrew R. Livingston, Esq.
24 25		ORRICK, HERRINGTON & SUTCLIFFE LLF Counsel for Defendant
26		
20 27		
28		

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1		SCHEDULE OF EXHIBITS
2	Exhibit A	Class Notice
3	Exhibit B	Claim Form
4	Exhibit C	Request for Exclusion
5	Exhibit D	[Proposed] Preliminary Approval Order
6	Exhibit E	[Proposed] Judgment and Order of Dismissal
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Exhibit A

To: <<class member email address>>

From: Settlement Administrator

Re: LEGAL NOTICE OF SETTLEMENT OF CLASS ACTION

This email is intended for: <<Claimant Name>>

Claim ID: <<DAHLID>>

NOTICE OF PENDING CLASS ACTION AND NOTICE OF PROPOSED SETTLEMENT

Ye, et al. v. Sephora USA, Inc., United States District Court for the Northern District of

California, Case No. 3:14-cv-05237

You are receiving this e-mail because in November 2014 you may have had an online account at Sephora with an associated email address from one the following email service providers: @qq.com, @126.com or @163.com.

Why did I get this notice? A settlement ("Settlement") has been proposed in a class action lawsuit pending in the Northern District of California ("Court") entitled Ye, et al. v. Sephora USA, Inc. (the "Action"). According to available records, you might be a "Class Member." The purpose of this notice is to inform you of the Action and the Settlement so that you may decide what steps to take in relation to it.

What is the Action about? The Action was filed against Sephora alleging it discriminatorily deactivated from its website thousands of customers in the U.S. whose customer accounts had email addresses with China-based service providers: @qq.com, @126.com and @163.com. The Action alleges that Sephora prevented these users from participating in the annual 20% discount sale available to VIB and VIB Rouge customers scheduled to begin on November 6, 2014 (the "VIB Sale"). Sephora denies wrongdoing and liability, and no court or other entity has made any judgment or other determination of any liability.

Am I a Class Member? You are a "Class Member" if as of November 4, 2014, you (i) had an active VIB or VIB Rouge account as of November 4, 2014 that was associated with an email address from @qq.com, @126.com or @163.com, (ii) had your account deactivated on or about November 6, 2014, and (iii) attempted to but were unable to make a purchase at ww.sephora.com using their "Beauty Insider" account(s) at some point in November 2014.

What relief does the Settlement provide? If you are a Class Member, you are eligible to receive your choice of either a cash payment or an electronic gift card. The amounts paid to Class Members will be determined on a pro rata basis depending on the number of Class Members, up to maximum amounts of a \$125 cash payment or a \$250 electronic gift card. To be considered eligible, you must timely complete a valid Claim Form. A Claim Form is available

by clicking **HERE** or on the Internet at the **Settlement website** www.sephorasettlement.com. The deadline to submit a Claim Form is [TBD], 2016.

What are my other options? If you do not want to be legally bound by the Settlement, you must exclude yourself by [TBD], 2016, or you will be releasing Sephora from any liability with the Action and you cannot sue Sephora for the legal claims in the Action in the future. The full terms of the release are described more fully in the Settlement website available HERE. If you exclude yourself, you cannot receive any money from this Settlement if it is approved. A form to exclude yourself is available HERE or @ www.sephorasettlement.com. If you are a member of the Class and object to any part of the Settlement, your views will be heard by the Court at the hearing. The date for this hearing is not yet scheduled but you can stay updated by regularly checking the Settlement website.

More information? For complete information about the Settlement, to view the Settlement Agreement, Court documents and Forms, and to learn more about how to exercise your various options under the Settlement, visit www.sephorasettlement.com. If your web-browser is preventing the hyperlink in this paragraph from working, enter the URL address manually into your browser. You may also write to the Settlement Administrator at: Sephora Claims Administrator c/o Dahl Administration, P.O. Box 3614, Minneapolis, MN 55403-0614.

This is an automatically generated email. Please do not reply to this message. Please send email inquiries to: mail@sephorasettlement.com.



Exhibit B

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CLAIM FORM INSTRUCTIONS

- 1. Sephora customers who meet all of the following criteria are eligible to submit a Claim Form:
 - (i) had one or more Sephora "Beauty Insider" account(s) with VIB or VIB Rouge status as of November 4, 2014 that was associated with an email address from the domain @qq.com, @126.com, or @163.com;
 - (ii) had their account(s) deactivated as a result of the computer code that Sephora implemented on or about November 6, 2014; and
 - (iii) attempted to but were unable to make a purchase at www.sephora.com using their "Beauty Insider" account(s) at some point in November 2014.
- 2. Authorized Claimants will receive either a check or an electronic "Sephora Gift Card" that may be used to purchase any item(s) offered on www.sephora.com or any retail store operated and owned by Sephora.
- 3. The amount of the check or electronic Sephora Gift Card an Authorized Claimant will receive will be determined on a *pro rata* basis based upon the total number of Authorized Claimants, with each Authorized Claimant who selected an electronic Sephora Gift Card receiving twice what each Authorized Claimant who selected cash will receive, and subject to a cap of \$125.00 in cash or \$250.00 in a Sephora Gift Card to each Authorized Claimant.
- 4. To complete the Claim Form, you must sign and date the confirmation under penalty of perjury at the bottom of this form.
- 5. Return your signed and completed Claim Form postmarked by [DATE]. Your claim can be submitted by mail, email or online:

By mail:

Sephora Settlement Administrator c/o Dahl Administration PO Box 3614 Minneapolis, MN 55403-0614 By email:

info@XXXXXXXXXXXXXXXXX.com

Online:

www.XXXXXXXXXXXXXXXXXXXX.com

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Case 3:14-cv-05237-EMC Document 147-2 Filed 12/09/16 Page 38 of 51 SEPHORA "BEAUTY INSIDER" SETTLEMENT CLAIM FORM

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Exhibit C

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Ye, et al. v. Sephora USA, Inc., Case No. 3:14-cv-05237 (EMC)

REOUEST FOR EXCLUSION

Ye, et al. v. Sephora Class Action

By filing this form, you acknowledge that you have received notice of this class action, the proposed Settlement, the right of exclusion, and the Final Approval Hearing (the "Notice") and that you do <u>NOT</u> wish to remain a member of the Settlement Class in the case known as *Ye, et al. v. Sephora USA, Inc.*, Case No. 3:14-cv-05237 (EMC), pending in the United States District Court for the Northern District of California.

File this form if you (a) had one or more Sephora "Beauty Insider" account(s) with VIB or VIB Rouge status as of November 4, 2014 that was associated with an email address from the domain @qq.com, @126.com, or @163.com; (b) had your account(s) deactivated as a result of the computer code that Sephora implemented on or about November 6, 2014; (c) attempted to but were unable to make a purchase at www.sephora.com using your "Beauty Insider" account(s) at some point in November 2014; and (d) you wish to exclude yourself from the lawsuit. If you file this form, do not file any other form. Do not file this form if you wish to participate in the Settlement of this lawsuit. Do not file this form if you wish to object to the Settlement.

If you want to exclude yourself from the Settlement Class and not participate in the Settlement, you must complete and mail this form to:

Sephora Claims Administrator c/o Dahl Administration P.O. Box 3614 Minneapolis, MN 55403-0614

Signature

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Exhibit D

DOUGLAS H. WIGDOR (NY SBN 2609469 JEANNE M. CHRISTENSEN (NY SBN 262 ELIZABETH J. CHEN (NY SBN 5126214) (All admitted pro hac vice) WIGDOR LLP 85 Fifth Avenue New York, NY 10003 Tel.: (212) 257-6800 Fax: (212) 257-6845 JAMIE C. COUCHE (SBN 252001) ANDERSON & POOLE, P.C. 601 California Street, Suite 1300 San Francisco, CA 94108 Telephone: (415) 956-6413 Facsimile: (415) 956-6416	
Attorneys for Plaintiffs, RUIQI YE, YOLIN HAN	
,	
	CRICT OF CALIFORNIA
RUIQI YE and YOLIN HAN, individually and on behalf of all other similarly-situated individuals.	Case No.: 3:14-cv-05237-EMC [PROPOSED] ORDER
·	PRELIMINARILY APPROVING THE
Plaintills,	PROPOSED SETTLEMENT
v.	
SEPHORA USA, INC.,	
Defendant.	
The above matter came before the Co	urt for Preliminary Approval of the Proposed
Settlement, Certification of the Settlement Cl	ass, Appointment of Named Plaintiff's Counsel,
Wigdor LLP and Anderson & Poole P.C. as	Class Counsel Appointment of Dahl
Administration LLC ("Dahl") as administrate	or of the settlement ("Claims Administrator" or
"Administrator") and Approval of the Propos	ed Court-Authorized Notice of Settlement (the
"Proposed Notice" or "Notice") (collectively	, the "Proposed Order").
	JEANNE M. CHRISTENSEN (NY SBN 262 ELIZABETH J. CHEN (NY SBN 5126214) (All admitted pro hac vice) WIGDOR LLP 85 Fifth Avenue New York, NY 10003 Tel.: (212) 257-6800 Fax: (212) 257-6845 JAMIE C. COUCHE (SBN 252001) ANDERSON & POOLE, P.C. 601 California Street, Suite 1300 San Francisco, CA 94108 Telephone: (415) 956-6413 Facsimile: (415) 956-6416 Attorneys for Plaintiffs, RUIQI YE, YOLIN HAN UNITED STATI NORTHERN DIST RUIQI YE and YOLIN HAN, individually and on behalf of all other similarly-situated individuals, Plaintiffs, v. SEPHORA USA, INC., Defendant. The above matter came before the Co Settlement, Certification of the Settlement CI Wigdor LLP and Anderson & Poole, P.C., as Administration LLC ("Dahl") as administrate "Administrator") and Approval of the Propos

- 1. Based upon the Court's review of the motion papers filed by Plaintiffs Ruiqi Ye and Yolin Han (together referred to as, "Plaintiffs"), including the Declaration of Jeanne M. Christensen ("Christensen Decl.") and the Declaration of Elizabeth J. Chen, and all other papers submitted in connection with the Motion for Preliminary Approval, the Court grants preliminary approval of the settlement memorialized in the Class Action Settlement Agreement (the "Agreement") by and between Plaintiffs and Defendant (the "Parties").
- 2. The Court provisionally certifies the following class under Federal Rule of Civil Procedure 23(e), for settlement purposes only ("Class Members" or the "Proposed Class") as:

All Sephora customers who meet all of the following criteria: (i) had one or more Sephora "Beauty Insider" account(s) with VIB or VIB Rouge status as of November 4, 2014 that was associated with an email address from the domain @qq.com, @126.com, or @163.com; (ii) had their account(s) deactivated as a result of the computer code that Sephora implemented on or about November 6, 2014; and (iii) attempted to but were unable to make a purchase at www.sephora.com using their "Beauty Insider" account(s) at some point in November 2014.

- 3. The Proposed Class meets all of the requirements for class certification under Federal Rule of Civil Procedure 23(a) and (b)(3).
- 4. The Court appoints Jeanne M. Christensen and Elizabeth J. Chen of Wigdor LLP, 85 Fifth Avenue, New York, New York 10003, and Jamie C. Couche of Anderson & Poole, P.C., 601 California Street, Suite 1300, San Francisco, CA 94108, as Class Counsel because the firms meet all of the requirements of Federal Rule of Civil Procedure 23(g).
- The Court appoints Named Plaintiffs Ruiqi Ye and Yolin Han as Class Representatives.
- 6. The Court appoints Dahl Administration LLC as Claims Administrator, who will be responsible for administering the settlement.
 - 7. The Court approves the proposed Court-Authorized Notice of Settlement (the

"Proposed Notice"), attached as Exhibit 3 to the Christensen Decl., and directs its distribution to the Class Members.

- 8. The Court approves the proposed Claim Form, attached as Exhibit 4 to the Christensen Decl., and directs its distribution to the Class Members.
- The Court approves the proposed Request for Exclusion Form, attached as Exhibit
 to the Christensen Decl., and directs its distribution to the Class Members.
 - 10. The Court hereby sets the following settlement procedure:
- a. Within 14 days after the entry of this Order, Defendants will provide the Claims Administrator and Class Counsel with a list of each Sephora "Beauty Insider" account(s) with VIB or VIB Rouge status as of November 4, 2014 that was associated with an email address from the domain @qq.com, @126.com, or @163.com that was deactivated as a result of the computer code that Sephora implemented on or about November 6, 2014, along with the name and email address(es) associated with each account according to Sephora's records (the "Class Data"), to the extent that Sephora has access to this information.
- b. No later than 10 days after receiving the Class Data, the Claims Administrator shall email to each Class Member at the email address associated with a qualifying "Beauty Insider" account, a link to the Class Notice and a link to the website created and operated by the Claims Administrator ("Class Website") that is dedicated to this Settlement Agreement and provides access to fillable and downloadable Claim Form.
- c. The Proposed Class will have 45 days after the date the Proposed Notice is emailed to submit the Claim Form, or opt-out of or object to the Agreement (the "Claim Period").

California, 450 Golden Gate Avenue, 17th Floor, San Francisco CA 94102.

- e. Within 10 business days after the conclusion of the Claim Period, the Claims Administrator shall, based upon the Claim Forms received by the Claims Administrator and according to the terms of this Agreement and other claims procedures that may be implemented:

 (a) determine whether each Claim Form represents an Authorized Claimant; (b) determine whether any individual has submitted more than one Claim Form, and if so de-duplicate; (c) based on the number of Authorized Claimants, determine the Settlement Benefits to be provided to each Authorized Claimant; and (d) provide to the Parties, if and as requested, the information and methodology used by the Claims Administrator to determine the Settlement Benefits due to each Authorized Claimant.
- f. Within a reasonable time following the close of the Claim Period, Plaintiffs will submit a Motion for Final Approval of the Settlement and for Entry of the Judgment and Order of Dismissal, and a Motion for Approval of Class Counsel's Fees and Expenses ("Final Approval Motions").
- g. After the fairness hearing, if the Court grants the Final Approval Motion, the Court will issue a Final Approval Order. If no party appeals the Final Approval Order, the "Effective Date" of the Agreement will be the last to occur of the following: (a) the date of final affirmance on appeal of the Judgment; (b) the date of final dismissal of any appeal from the Judgment or the final dismissal of any proceeding to review the Judgment; or (c) if no appeal is filed, the expiration date of the time for the filing or noticing of any appeal from the Court's Judgment.
- h. No later than 10 business days after the Effective Date, Defendant shall transmit the funds necessary to the Claims Administrator to cover the total payments to be sent to Authorized Claimants.

- i. The Claims Administrator will disburse the first distribution of settlement checks to the Authorized Claimants, Court-approved attorneys' fees and costs, Court-approved enhancement awards, and Court-approved Claims Administrator's fees within 14 days after receipt of the funds from Defendant.
- j. The Parties shall abide by all terms of the Agreement, including, but not limited to, those terms addressing the timing and method of Defendant's payments into a settlement fund, and disbursal of same by the Claims Administrator to the Proposed Class.
 - 11. The Court removes all trial-related deadlines and hearings from the calendar. IT IS SO ORDERED.

Date: December ___, 2016

Hon. Edward M. Chen United States District Court Judge Northern District of California

Exhibit E

1	JEANNE M. CHRISTENSEN (NY SBN 2609469 JEANNE M. CHRISTENSEN (NY SBN 262	
2	ELIZABETH J. CHEN (NY SBN 5126214)	
3	(All admitted <i>pro hac vice</i>) WIGDOR LLP	
4	85 Fifth Avenue	
5	New York, NY 10003 Tel.: (212) 257-6800	
	Fax: (212) 257-6845	
6	JAMIE C. COUCHE (SBN 252001)	
7	ANDERSON & POOLE, P.C.	
8	601 California Street, Suite 1300	
9	San Francisco, CA 94108 Telephone: (415) 956-6413	
	Facsimile: (415) 956-6416	
10	, ,	
11	Attorneys for Plaintiffs, RUIQI YE, YOLIN HAN	
12	RUIQI IE, IOLIN HAN	
13		ES DISTRICT COURT
14	NORTHERN DIST	TRICT OF CALIFORNIA
		C N 2.14 05227 FMC
15	RUIQI YE and YOLIN HAN, individually and on behalf of all other similarly-situated	Case No.: 3:14-cv-05237-EMC
16	individuals,	[PROPOSED] ORDER GRANTING
17		PLAINTIFFS' MOTION FOR FINAL
	Plaintiffs,	APPROVAL OF SETTLEMENT AND FOR ENTRY OF THE JUDGMENT
18	v.	AND ORDER OF DISMISSAL AND
19		MOTION FOR APPROVAL OF CLASS
20	SEPHORA USA, INC.,	COUNSEL'S FEES AND EXPENSES
21	Defendant.	
22	This matter came before the Court on F	'laintiffs' Motion for Final Approval of Settlement and
23	for Entry of the Judgment and Order of Dismis	ssal and Motion for Approval of Class Counsel's Fee
24	and Evnances (the "Final Approval Mations")	Defendant agreed for settlement numerous only no
25	and Expenses (the Final Approval Motions)	. Defendant agreed, for settlement purposes only, no
26	to oppose the Final Approval Motions.	
27	Based upon the Court's review	of Plaintiffs' Final Approval Motions, including the
28	Declaration of Learne M. Christers F. ("	Chairtenean Deal ") and all all an arranged " !!
20	Deciaration of Jeanne IVI. Christensen, Esq. (**	Christensen Decl."), and all other papers submitted in

connection with Plaintiffs' Final Approval Motions, as well as the discussion held between the Court
and the parties on the record at the, 2017 Final Approval Hearing, the Court grants
final approval of the settlement memorialized in the Settlement Agreement, attached to the
Christensen Decl. as Exhibit Capitalized terms used in this Order shall have the same meanings
as set forth in the Settlement Agreement, unless otherwise defined herein.

For settlement purposes, the Court certifies the following class under Rule 23 Fed. R.
 Civ. P. 23(e) ("Settlement Class"):

All Sephora customers who meet all of the following criteria: (i) had one or more Sephora "Beauty Insider" account(s) with VIB or VIB Rouge status as of November 4, 2014 that was associated with an email address from the domain @qq.com, @126.com, or @163.com; (ii) had their account(s) deactivated as a result of the computer code that Sephora implemented on or about November 6, 2014; and (iii) attempted to but were unable to make a purchase at www.sephora.com using their "Beauty Insider" account(s) at some point in November 2014.

- 3. The Settlement Class meets all of the requirements for class certification under Federal Rule of Civil Procedure 23(a) and (b)(3).
- Wigdor LLP and Anderson & Poole, P.C., which the Court previously appointed as Class Counsel, satisfy the adequacy requirements of Rule 23(a)(4).
- 5. The Court approves the settlement and all terms set forth in the Settlement Agreement, and finds that the settlement is, in all respects, fair, adequate, reasonable, and binding on all members of the Settlement Class who have not timely and properly opted out pursuant to Paragraph 6.3 of the Settlement Agreement.
- 6. The Court grants Plaintiffs' Motion for Attorneys' Fees and Expenses to Class Counsel and awards Class Counsel \$418,560.00 in attorneys' fees, plus \$90,000.00 in costs and expenses reasonably expended litigating and resolving the lawsuit. These amounts shall be paid from the Settlement Amount.

- 7. The Court finds reasonable the Service Awards for Class Representatives Ruiqi Ye and Yolin Han in the amounts of \$5,000 each. These amounts shall be paid from the Settlement Amount.
- 8. The Court authorizes the payment of the Claims Administration fees to Dahl Administration LLC, estimated to be \$25,000 as set forth in the Declaration of _______, attached to the Christensen Decl. as Exhibit ___, which shall be paid from the Settlement Amount.
- 9. The "Effective Date" of the Agreement will be the last to occur of the following: (a) the date of final affirmance on appeal of the Judgment; (b) the date of final dismissal of any appeal from the Judgment or the final dismissal of any proceeding to review the Judgment; or (c) if no appeal is filed, the expiration date of the time for the filing or noticing of any appeal from the Court's Judgment.
- 10. No later than 10 business days after the Effective Date, Defendant shall transmit the funds necessary to the Claims Administrator to cover the total payments to be sent to Authorized Claimants.
- 11. The Claims Administrator will disburse the first distribution of settlement checks to the Authorized Claimants, Court-approved attorneys' fees and costs, Court-approved enhancement awards, and Court-approved Claims Administrator's fees within 14 days after receipt of the funds from Defendant.
- 12. The Claims Administrator shall provide verification to Class Counsel and Defendant's Counsel that it has distributed the Settlement Benefits, retain copies of all of the endorsed Settlement Checks with releases, and provide Defendants' Counsel with the original or copies of the endorsed Settlement Checks (both sides) in accordance with the Settlement Agreement.
- 13. Upon the fulfillment of all settlement terms, the entire Litigation will be dismissed with prejudice, and without costs, expenses or attorneys' fees to any party except as provided in the

Case 3:14-cv-05237-EMC Document 147-2 Filed 12/09/16 Page 51 of 51

- 1	
	Settlement Agreement and this Order. All Class Members who did not opt out in accordance with
	the terms of the Settlement Agreement are permanently enjoined from asserting, pursuing, and/or
	seeking to reopen claims that have been released in accordance with the terms of the Settlemen
	Agreement.
	14. The Court retains jurisdiction over the interpretation and implementation of the
	Settlement Agreement.
	IT IS SO ORDERED.
	Date:, 2017
	Hon. Edward M. Chen United States District Judge Northern District of California